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Overview and Scrutiny Committee, 12 January 2009

Please find attached answers to advance submitted questions

8. **CABINET MEMBER QUESTIONS: CABINET MEMBER FOR ENFORCEMENT AND SAFER COMMUNITIES (PAGES 1 - 8)**
12. **CABINET MEMBER QUESTIONS: CABINET MEMBER FOR ENTERPRISE AND REGENERATION (PAGES 9 - 18)**

Yours sincerely

Helen Jones
Principal Committee Coordinator

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**QUESTIONS TO THE CABINET MEMBER FOR ENFORCEMENT AND SAFER COMMUNITIES
– FOR OVERVIEW AND SCRUTINY, 12 JANUARY 2009**

Page no. in full agenda pack	Question/Observation	Answer
Page 21	<p>From Cllr Alexander: Neighbourhood Crime and Justice Coordinator – When does this post become active?</p>	<p>The Home Office wrote on 11th December 2008, stating Haringey had been successful in gaining the funds for this post and work. The funds are pro rata for the remainder of 08/09 subject to recruitment, and will also continue for the coming financial year 09/10. The funding agreement was signed by the relevant senior officers on 18th December and a secondment opportunity was agreed upon as the quickest means to fill this post and start the required work. A secondment opportunity has been circulated around the Safer Communities Partnership with interviews due in mid-January. If the response to this post is insufficient, an external advertisement will be arranged for a time limited contract.</p>
Page 21	<p>Please provide more details on the Intensive Intervention Project and how it works.</p>	<p>The IIP is being run by Catch22 (previously known as Rainer) in partnership with Haringey Council. It uses a triple track approach of prevention, non-negotiable support and enforcement. The project will work with 40-60 young people per year, aged 10 to 19 years, who have been referred via the multi-agency prevention panel and who are exhibiting challenging behaviour which could cause significant anti-social behaviour or offending behaviour. Funding from the DCSF is until the end of March 2011. The manager has been appointed and starts employment on 19th January. The young people identified are assessed for risk factors and a contract is drawn up with them to address these issues, which will include liaising to gain services/support from other Council departments and local agencies.</p>
Page 22	<p>Domestic burglary, theft from motor vehicles and more serious violence – This is disappointing! How is the council going to address this and what targets do we need to reach to bring us into line with other London Boroughs?</p>	<p>These crime types have been prioritised by the Safer Haringey Partnership. Both Serious Acquisitive Crime (NI16) and Most Serious Violence (NI15) have been identified as improvement indicators in Haringey's LAA. The Council is therefore working with the Police and other partners to improve local performance and to meet the target of reducing serious acquisitive crime by 11% by 2011. There is no target set for Serious Violent Crime as 2008/9 is the baseline year. Domestic burglary and theft from motor vehicles can be largely prevented by the use of suitable security measures such as locks, light timers and ensuring that no valuables are left on display. The Council is working on campaigns to remind residents about this. Examples of such projects include: a competition for local primary school children to re-design an anti-motor vehicle crime poster and the distribution of timers to burglary hotspot areas.</p>

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<p>Page 22</p>	<p>Managing the likely adverse impact of recession on acquisitive crime – What strategies are in place to address this?</p>	<p>Economic problems are likely to cause increases in unemployment, inflation and income disparity. This in turn is likely to drive up acquisitive crime. The Acquisitive Crime Partnership Board (ACPB) is responsible for taking forward partnership activity to contribute to the achievement of NI16 (serious acquisitive crime rate). One of the key projects commissioned as part of the action plan in 2008/9 was a proactive target hardening project for properties in three burglary hotspot areas. This project is being closely monitored and the impact will be assessed in 2009.</p> <p>The development of the ACPB plan for 2009/10 will take into consideration the likely impact of the recession. Sophisticated analysis (including geographic and demographic mapping and victim, offender and property profiling) will be used to identify emerging trends and develop suitable actions. This also enables identification of the main areas/days and time these crimes take place so that resources and actions to address this can be targeted to maximise impact.</p>
<p>Page 22</p>	<p>Reduction in pooled treatment budget – How will this reduction in service be managed?</p>	<p>Haringey Drug & Alcohol Partnership is currently still working to an indicative budget allocation of an 8% (£285k) reduction for 2009/2010 compared with the 2007/8 budget. In 2010/11, the indicative budget is for a further £475K reduction. However there is a slight possibility that the percentage reduction for 2009/2010 may be reduced as Haringey are performing above the national average. We are expecting that the reduction in 2010/2011 will be reduced providing our performance continues to improve. We will not be notified of our final budget allocation until mid to late January 2009.</p> <p>We therefore have to be prepared for the 8% budget reduction next year which we will manage by:</p> <ul style="list-style-type: none"> • Decommissioning a service that was not seen to be effective. SHOC prescribing was not being used and this can be provided elsewhere in the same area. • Seeking alternative funding for work that is targeted health promotion rather than drug treatment • Given notice to all existing providers of a reduction in their allocation, likely to be around 5 – 8% <p>In preparation for the reduction in 2010 we have</p> <ul style="list-style-type: none"> • Given an indication to two services (COSMIC and Kinesis) that funding through this

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		<p>source is unlikely to be available; we are investigating other sources to fund or provide these services</p> <p>Because the grant conditions states clearly that these funds must be used to provide drug treatment services, these above services were the ones where we had to make hard decisions.</p> <p>Notes: SHOC = Sexual Health On Call and works with sex workers and is a Primary Care Trust service. COSMC = works with children and parents where the parents are misusing drugs and alcohol; family support service; voluntary sector – under Haringey Alcohol Advisory Group (HAGA) Kinesis = employment and training service for adults misusing drugs and /or alcohol under Haringey Alcohol Advisory Group (HAGA)</p>
Page 23	<p>Knife crime – Was the decision not to do a scrutiny review on knife crime in the borough based on figures from the government that are now acknowledged to be incorrect?</p>	<p>Scrutiny Committee made the decision not to do a scrutiny review on knife crime, and this was on the basis that knife crime offences are reducing in Haringey. Owing to observations and comments made by the Home Office last year, the Metropolitan Police is conducting a review of the crime types and level of injuries that make up the new group of offences under NI15 (Most Serious Violence). This review will be completed by mid January. No MSV data will be provided by PIB until this review is completed. No data should be used at this time against NI15 as this year's data is likely to change once the review is completed. Knife crime (NI28) is counted separately from Most Serious Violence.</p>
Page 23	<p>MARAC – What does this stand for please?</p>	<p>The purpose of the Multi-Agency Risk Assessment Conference (MARAC) is to prevent repeat victimisation and bring solutions to highly complex cases, and ultimately to prevent domestic violence related homicides.</p> <p>The MARAC is part of a coordinated community response to domestic abuse, incorporating representatives from statutory, community and voluntary organisations working with perpetrators, alleged perpetrators and victim/survivors of domestic violence and any children (who are referred to Children and Families Service). Participating agencies include representatives from statutory services (like the Police, Probation and Council social care services), as well organisations from the voluntary and community sector (including registered social landlords and victim and specialist domestic violence organisations).</p>

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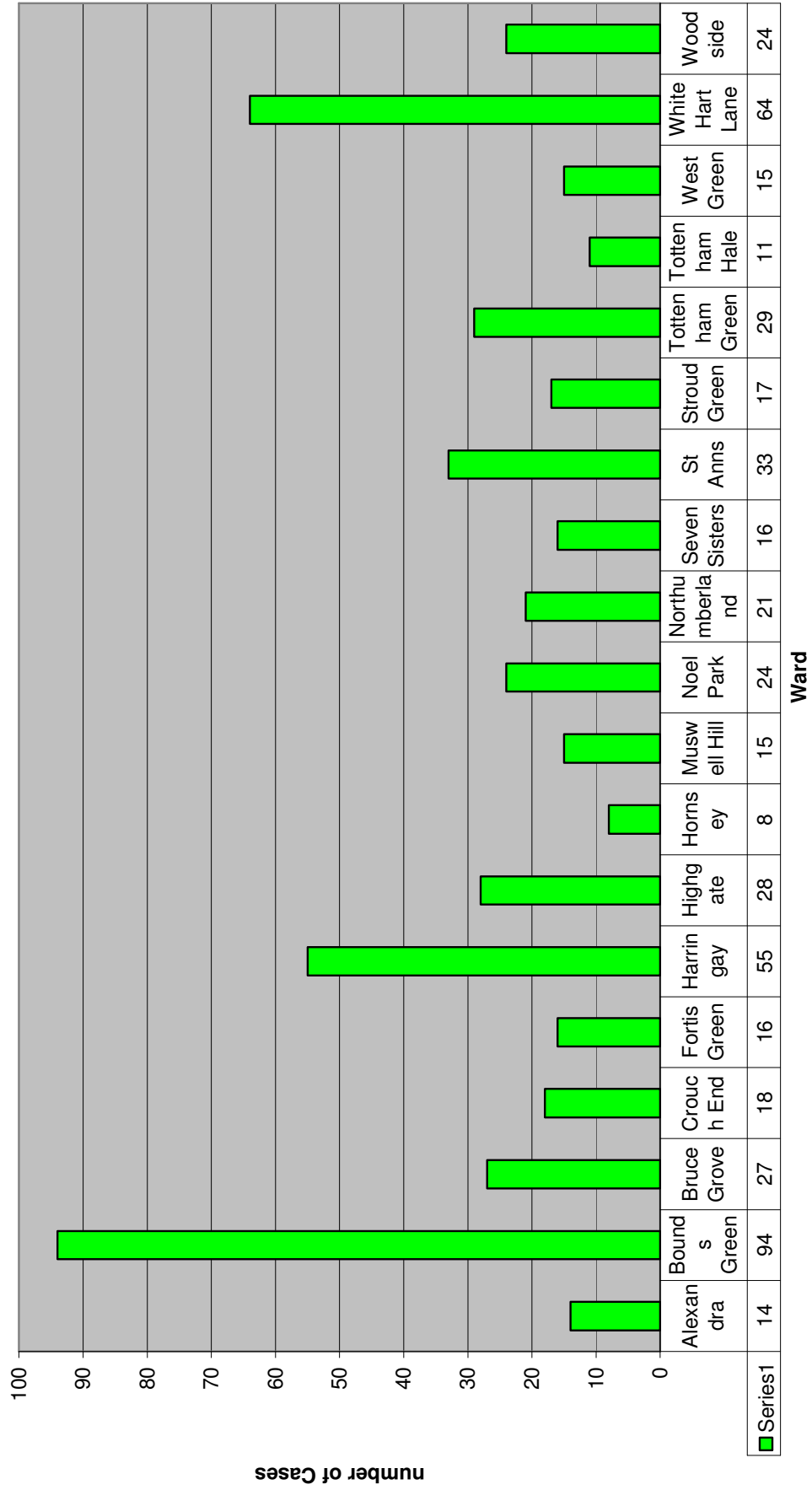
Page 25	Is it possible to have some more details in relation to the work to tackle problem social clubs on Green Lanes please?	<ul style="list-style-type: none"> • Our work in tackling problem social clubs in Green Lanes began in 2003. At that time there were 19 social clubs which were a magnet for a range of serious crime. These crimes included the sale of stolen and counterfeit goods, immigration offences, supply of drugs, and money laundering. Many clubs also flouted planning, licensing and other trading rules. • In 2004 we formed the Heavy Enforcement team and established operation Tripod which worked closely with a large number of partner agencies including the police to impose zero tolerance of all offending.. • Since we began operation Tripod no new social clubs have established in Green Lanes and those known operating are largely compliant. Operations continue and page 24 of the Committee Papers shows a recent example of a tailgate operation which focussed on Green Lanes Social clubs. • Haringey has been shortlisted for an LGC and HSJ Sustainable Communities award for our work in tackling problem social clubs in Green Lanes. The submission made by Haringey included supporting comments from local businesses and a community representative and reflected the significant improvements that had resulted from the sustained enforcement activity in this area.
Page 25	How do the council plan to recover the outstanding 23% of fines on fixed penalty notices and what sort of timescale are they working to?	<ul style="list-style-type: none"> • The service has a target of 75% of fines paid or prosecuted. Performance of 77% at the end of November 2008 was therefore above target. End of year performance is expected to be maintained above this target. • From the date of issue, we allow 28 days for payment to be made. Where a case of financial hardship is made we will allow up to 2 months. After that time, if there has been no successful appeal, the matter will be considered for prosecution. We would normally expect a prosecution case to be considered within 3 months of the initial notice being issued. • Fixed penalty notices may be quashed on appeal where it is shown that the offence was not committed by the person upon whom it was served. • Prosecution cases will only be taken where it is in the public interest and the offence can be proven beyond a reasonable doubt. <p>Our emphasis on improving fine recovery is to reduce levels of fixed penalty notices quashed on appeal and targeting enforcement activity to the most significant offending activity and locations.</p>
Page 26	Planning enforcement – high demand: How does the council plan to address this	<ul style="list-style-type: none"> • The service will continue to monitor demand and will use additional temporary resources to deal with fluctuations where this is appropriate. There are currently no plans to permanently

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	<p>– particularly the problem of staff recruitment and retention?</p>	<p>increase the service establishment above the current 4 planning enforcement officers however we have extended the support provided by associated enforcement teams.</p> <ul style="list-style-type: none"> • We currently have two vacant planning enforcement posts at a recruitment stage. • All staff within our 24/7 Enforcement Response service provide a planning enforcement response to complaints arising out of hours, in response to urgent complaints and in relation to nuisance arising from a development. Our commercial enforcement service functions provides information on the change of use in commercial operations; our environmental crime team deals eyesore locations and provides supporting evidence on a range of street facing development issues conservation breaches and unauthorised advertising hoardings. <p>Demand for the service relates to both response complaint work and proactive work. For this year new cases opened has varied between 62 and 125 per month. More significantly the service is engaged in a number of proactive programmes of enforcement such as conservation breaches in Tower Gardens and Myddleton Road.</p>
Page 142	<p>From Cllr Winskill: Planning Enforcement – when will the “Integration” project be complete?</p>	<p>Planning Enforcement remains a Frontline service but is an integrated part of Planning and Regeneration and delivery of planning policies. In line with the recommendations of the review of planning enforcement there are structured arrangements in place for resolving difficult and complex cases and for the review of performance issues arising between services. We are also reviewing how we can improve career development and training opportunities for staff. This will be an ongoing process of improvement and no fixed dates are therefore in place.</p>
Page 144	<p>Enforcement service: Please indicate the size of the enforcement complaint backlog (by ward if possible).</p>	<p>There is no backlog of open cases. All cases are at some stage of investigation or action. As of the end of December 2008, there were 520 open cases and approximately 70 of these are pre 2007/8. A breakdown by ward is attached.</p>

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Open Planning Enforcement cases by Ward



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141	<p>Questions from Cllr Alexander:</p> <p>The Haringey Guarantee and the North London Pledge – Will these strategies for getting more people into work need to be reassessed in light of the current economic climate where significant job losses are forecast for the next year?</p>	<p>The format and methodology of the programme is considered good and supported by North London and the LDA. Its size and complexity may change as and if the downturn becomes more severe. It is monitored regularly by the officer Regeneration Board and the public HSP Enterprise Board.</p> <p>Changes to some provider contracts were agreed in November/December to include work with newly unemployed residents. The capacity of the programmes to see newly unemployed residents and to provide appropriate job opportunities is developing all the time.</p> <p>Further it should be noted that while there will be significant job losses the programmes need to be aware of and be able to respond to government proposals around creating new job opportunities through increased public works and increased apprenticeships. Increased work is currently underway with Homes for Haringey and Building Schools for the Future on developing and increasing local labour and apprenticeship opportunities.</p>
141	<p>Haringey Guarantee – Statistical Profile of people accessing the programme, against agreed targets and against estimate of the nos of people in Haringey who might be in</p>	<p>Haringey Guarantee figures from April 2008 to September 2008 (profile figures (up to March 2009) are in brackets):</p>

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<p><i>need of the programme</i></p>	<ul style="list-style-type: none"> • Registrations – 292 (959) • Work placements – 30 (117) • Qualifications – 14 (74) • Sustained jobs – 32 (230) <p>These figures are expected to increase substantially from quarter 3 as more people are supported through their action plans.</p> <p>Haringey Guarantee figures from September 2006 to March 2008 (profile figures are in brackets):</p> <ul style="list-style-type: none"> • Registrations – 1,391 (1,368) • Work placements – 161 (243) • Qualifications – 244 (335) • Sustained jobs – 169 (154) <p>The Government has an aspiration to achieve a national 80 per cent full employment rate. To achieve a similar rate in Haringey would require 21,000 extra residents to find employment. This figure will also include people who are on mandatory employment programmes such as the New Deal or Pathways to Work and therefore won't be eligible for the Haringey Guarantee. It can be estimated that there are over 1,000 people in the borough who are eligible for a mandatory programme such as the New Deal or Employment Zone (this doesn't include people, such as lone parents on Income Support, who can volunteer to participate on these programmes). However, this figure will increase</p>
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		<p>substantially as more lone parents are moved from Income Support to a more active benefit such as Job Seekers Allowance or the Employment and Support Allowance, and Pathways to Work begins to support more claimants with a disability or health condition.</p>
<p>143</p>	<p>The Annual Monitoring Report – Planning Policy Progress: What action is being taken to reduce our appeal loss rate?</p>	<p>In January a new Development Management/Control Management Group meets for the first time to develop a service improvement plan for the next 1-3 years. It is likely that appeal actions will include more rigorous checking of officer statements of case and support for Planning Cttee to be careful about over turns.</p>
<p>139</p>	<p>Questions from Cllr Winskill: Regen Development Policy - research for the production of the Borough Regeneration strategy: what research projects are currently being undertaken?</p>	<p>The Regeneration Strategy was developed through stakeholder engagement – identifying the regeneration priorities for the borough and the key actions for the next three years. In developing projects from the delivery plan, research has been undertaken to review the background of each subject, identify best practice and to inform on the right approach in Haringey.</p> <p>Examples of this approach include a review of Town Centre management, understanding levels of VAT Registration in Haringey, developing Social Enterprises and in all the work to take forward major capital schemes such as the master-planning of Tottenham Hale and the Haringey Heartlands sites.</p>

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		<p>In addition to work around the Regeneration Strategy, studies have been commissioned to look at options for our employment land, a review of corporate property and also work to increase the number of apprenticeships and local labour opportunities. All of which contributes to the delivery of the Regeneration Strategy.</p>
<p>139</p>	<p>Regen External Funding Bids - what bids are currently in the process of being written and what pots of money do you anticipate accessing in 2009/10, 20010/11?</p>	<p>This point and the next are answered together because we now have a joint Planning and Regeneration Service.</p> <ul style="list-style-type: none"> • We are in the process of bidding for Growth Area Fund and Community Infrastructure Fund (GAF/CIF) Round 3 – April 2009-12. We have bid for £17m GAF and got £7m (approx) and we have bid for £8m CIF and wait to hear result in Feb 2009 • We are considering putting a European ERDF bid for funds to support business start up/development – particularly in green industry sector, (to be submitted by Sept 09 for 3 years bid) • We will be responding to the London Development Agency LDA 09-12 Investment Strategy, (£3- 400m across whole of London pa). We would aim to target a minimum of between £1-3m per annum for HSP and its partner and sub regional agencies – on employment; enterprise; social inclusion; physical regeneration and housing • The North London Pledge is funded through the LDA - £1.6million over 2 years. The Haringey Guarantee Extension – allowing the programme to operate borough wide is ESF funded £250K over 2 years.

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		<ul style="list-style-type: none"> • We are partners in a 3 year European Refugee Fund project delivered by 5E in Tottenham. • The council is a strategic partner on a large LDA ESF employability project application currently being developed – other partners include LB Enfield, Waltham Forest, CoNEL, RSLs including Circle, Metropolitan, Newlon and will be delivered by a range of providers including KIS, Prodiverse, Women Like Us. • The council is also exploring with European partners on the MetropolisNet partnership some European funded project applications under programmes such as Interreg. • ERDF application on procurement being developed. • Initial discussions with DWP on the council submitting an expression of interest to Bid for DWP funding to support innovation in employment support. • Over the next 2 years Regeneration will monitor and target relevant funding opportunities through LDA, JCP, LSC and European sources.
<p>139</p>	<p>Planning External Funding Bids - what bids are currently in the process of being written and what pots of money do you anticipate accessing in 2009/10, 20010/11?</p>	<p>See above</p>

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139	<p>Development Control Service. Have there been any discernable signs in a trend developing that indicate a fall off in planning applications?</p>	<p>Not as at end of November 08. At time of writing December figures are still being calculated</p>
141	<p>Enterprise Partnership: what will the allocation of funds for the current and next two years be spent on? What proportion will be spent directly on Haringey Services?</p>	<p>The Enterprise Board's allocation of Area Based Grant in 2009/10 and 2010/11 is as follows:</p> <ul style="list-style-type: none"> • £1.773 million on the Haringey Guarantee • £564K on Families into Work • £650K on business support and enterprise
141	<p>Families into work programme – how many families in Northumberland Park would qualify as being long term and persistently unemployed?</p>	<p>Data from the 2001 Census show that 1,862 parents in Northumberland Park ward live in a family where at least one parent is not in work. This represents 68% of all parents living in Northumberland Park and is higher than comparable figures for Haringey (57%), London (48%) and England (39%).</p> <p>More recent data show that, at May 2008, 37% of all people in the Tottenham parliamentary constituency claiming out of work benefits (Job Seekers Allowance, Incapacity Benefit/Severe Disablement Allowance, Income Support and Pension Credit) had at least one dependent child, compared to: Haringey – 35%; London – 34%; and England – 27%. Of these claimants with dependent children, 70% had been claiming out of work benefits for 2 years or more.</p> <p>It should be noted that Families into Work is a pilot project that is testing out an approach to tackle long-term and persistent worklessness amongst families. Therefore support, at present, is restricted to 100 families.</p>

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		<p>The figures presented above clearly show the high level of labour market disadvantage present in Northumberland Park and this is why the area was chosen for the pilot.</p>
141	<p><i>Northumberland Park School and Families – statistical breakdown of families and individuals who have accessed the Guarantee and Families into Work as against estimated need</i></p>	<p>9 families are currently receiving support through Families into Work, against an indicative target of 50 for 2008/09. However, it should be noted that the project commenced delivery in October 2008.</p>
143	<p>LDF – Please outline the consultation process for the “Core Strategy”</p>	<p>Haringey Adopted “Statement of Community Involvement Feb 2008” p50-52. Whilst the dates have changed from Sept-07 / Dec 09 to June 08 / June 10 – the consultation stages and processes remain the same.</p>
145	<p>Olympic opportunity – Have any applications/initiative yet been made to access Olympic funding or benefit form employment opportunities? What, precisely, will the £60,000 be spent on?</p>	<p>A programme is being developed that will maximise the benefits that the Games could bring to Haringey. The Olympic Programme will capitalise on our existing successful work programmes, this includes:</p> <ul style="list-style-type: none"> • Training and information for businesses to ensure that they are “fit to supply” and equipped with the skills to bid for Olympic contracts • Continued emphasis on our Employment and Skills programmes to enable residents and young people to access work and volunteering opportunities. The Haringey Guarantee has established links with Relay London Jobs the main job brokerage service for the Olympics. • Ensuring improved access to the Olympics site and Stratford for business and employment

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		<p>opportunities – e.g. creating disabled access at Tottenham Hale Station.</p> <ul style="list-style-type: none"> • Providing opportunities for residents and young people to participate in Sport and Physical activity • Exploration of opportunities to host visiting countries and their sports stars <p>Cultural activities and events to support the “Cultural Olympiad”</p>
<p>145</p>	<p>Credit crunch - other than producing a series of “economic indicators” and a business information pack, what else is Haringey proposing to do to support SMEs under stress as a result of the Credit Crunch? When will the information pack be available and what will it contain?</p>	<ul style="list-style-type: none"> • Encouraging businesses to take up Small Business Rates relief by issuing a mail shot in December targeted at all those ratepayers who have not applied for the reduction but may qualify, approximately 1,000 businesses. • A second mail shot, will be sent out in February with the annual rate demand outlining the support available for businesses located within the borough. • A ‘business pack’ is being produced, which will be circulated to the borough’s businesses in March 2009. The pack will form an easy to use guide for all of our businesses providing them with information on council services to business and signposting to other relevant external agencies. • A meeting with local bank managers organised for late Jan to discuss support for small business and the Council has committed to paying all invoices within 21 days, this is inline with calls from the Federation of Small Businesses. • Economic Regeneration in collaboration with Corporate Procurement, continue to work to

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		<p>improve access to the local supply chain as well as increasing the business communities capacity to enter pan-London programmes such as CompeteFor.</p>
<p>145</p>	<p>Town Centres – in the light of the Credit Crunch, would the Lead member feel that the Town Centre Improvement Plans and management might have to be adapted? What will the plans contain?</p>	<p>Plans for TCM are being adapted – notwithstanding the credit crunch. Work on this is ongoing and will be consider towards the end of the financial year. Essentially the Police and Frontline services will focus on “safe and clean and street and parking design” and Planning and Regeneration will focus on “development; transport; business/cultural/service offer”. Planning and Regeneration will also look at coordination; partnerships and monitoring.</p>
<p>146</p>	<p>Homes and Community Agency – please list all meetings that Haringey Councillors and officers have had with the HCA and what was discussed. What meetings are scheduled for the immediate future?</p>	<p>Councillors have not had any formal meetings. The Organisation has only just come into being. The Director of UE has had 2 meetings with David Lunts the HCA London Director. These have been introductory and also to discuss Hale Village. There is meeting planned to continue to this in Jan.</p>

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